



# CSBG Tribal Network Update Session

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January 16, 2020  
3:00 pm – 4:30 pm Eastern



ADMINISTRATION FOR  
**CHILDREN & FAMILIES**

**COMMUNITY SERVICES BLOCK GRANT (CSBG)  
TRIBAL TRAINING & TECHNICAL ASSISTANCE PROGRAM**



# Session Instructions

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- Throughout the session, participants will be in listening mode only.
- If you experience connection issues, please call 301-585-1261 ext. 321.
- During the session you may type in your questions via the Questions box on your screen.
- Access online links via the Resources box on your screen.





# Agenda

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- OCS News
- Other Federal Updates
- Census 2020
- 2020 CSBG Tribal T/TA Training Calendar
- Grantee Spotlight: Lumbee of NC
- Key Resources
- Q & A



# OCS News

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# FY19 Annual Reports

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- FY19 CSBG Annual Reports were due December 30, 2019.
- If you have not yet submitted, comprehensive guides and templates are available on the Tools & Templates page of the CSBG Tribal Online Resource Center: <https://csbgtribalta.com/tools/>

# FY19 Annual Reports

Evaluation and reporting is an important part of the CSBG Program Cycle.







# ACSI Survey

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What is ACSI?

ACSI is the **American Customer Satisfaction Index** survey.



# ACSI Survey

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Why is OCS asking grantees to complete the ACSI survey?

- The survey is an important opportunity for Tribes to give feedback to OCS.
- CSBG Tribal Officials are OCS customers and OCS wants to know if its customers are satisfied or dissatisfied with the service OCS provides.
- OCS will use the results of the survey to evaluate our performance and determine strategies for improving services.





# ACSI Survey

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- The survey is open for submission between January 7th and January 24th and all responses to the survey will remain anonymous.
- The survey is conducted by the CFI Group, an independent third-party research organization.



# ACSI Survey

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- All responses to the survey will remain anonymous. CFI will only provide OCS with aggregated data.
- Once OCS receives the final aggregated survey report, the results will be communicated to Tribal officials and tell you what actions are planned to take in response to the feedback.





# ACSI Survey

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- Check regular emails for the ACSI survey, and
- Check spam folders in case the survey is sent there.



# First Quarter Funds

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- On December 19, 2019, OCS released via email the CSBG Dear Colleague Letter 2020-05 Release of Quarter 1 FY20 Funds.
- The letter & allocation chart is available at: <https://csbgtribalta.com/news/csbg-dear-colleague-letter-release-of-quarter-1-fy-2020-funds/>.
- CSBG funds are distributed on an annual fiscal year basis, pursuant to Congressional budget approval.





# CSBG Funding Deadlines

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- Establish a clear plan for your program to fully:
  - a. draw down,
  - b. obligate, and
  - c. expend/liquidate all current fiscal year funding.
- Funds distributed for a fiscal year are available for obligation during that fiscal year and the succeeding fiscal year.



# CSBG Funding Deadlines

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For FY20 funds:

- September 30, 2021 Obligate Funds
- December 30, 2021 Expend/Liquidate Funds

If any FY19 funds remain:

- September 30, 2020 Obligate funds
- December 30, 2020 Expend/Liquidate Funds





# CSBG Funding Deadlines

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FY18 funds:

- All FY18 funds should have been obligated and expended by December 30, 2019.
- If any FY18 funds remain, please contact Isaac Davis for instructions.



# Other Federal Updates

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# **ANA/ACF Tribal Grantee Conference**

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February 11 - 13 in Crystal City, VA  
(near Washington, DC)

- CSBG grantees are invited to attend the 2020 ACF Native American Grantee Meeting.
- OCS will host a CSBG workshop for Tribes on Thursday, February 13 at 2:45pm.



# Census 2020

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# Census 2020

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**Lindsay Marsh,**  
Senior Associate

Special Projects -  
Census Engagement

Community Action  
Partnership (CAP)

# Census 2020

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Thank you, Lindsay!

& now we'll address  
any questions you may  
have for Lindsay.





# 2020 CSBG Tribal T/TA Training Calendar

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# Calendar of Events 2020

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## **CSBG Tribal Network Update Sessions:**

**Thursday, May 21 3 - 4:30pm**

**Thursday, September 17 3 - 4:30pm**

**Thursday, November 19 3 - 4:30pm**





# Calendar of Events 2020

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## CSBG Program Cycle Webinars:

**Needs Assessment & Planning:** February 20, 3-4:30pm

**Service Delivery & Grants Management:** April 16, 3-4:30pm

**CSBG Plan & Application - How To:** June 18, 3-4:30pm

**CSBG Tribal Plan & Application - FAQs:** July 30, 3-4:30pm

**Evaluation & Reporting:** October 15, 3-4:30pm



# Calendar of Events 2020

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## In-Person Workshops & Trainings:

ANA Grantee Conference  
February 13  
Crystal City, VA

CAP 2020 Annual Convention  
CSBG Tribal Training Track and Roundtable  
August 24-28  
Seattle, WA





# Grantee Spotlight

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## Lumbee Tribe of NC



# Grantee Spotlight

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**Patrick Strickland**  
CSBG Program Director

Lumbee Tribe  
of North Carolina



# Grantee Spotlight

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Thank you, Patrick!

& now we'll address any questions you may have for Patrick.



# Key Resources


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# CSBG Tribal Online Resource Center



 **Community Services Block Grant (CSBG)  
TRIBAL RESOURCE CENTER**

301.244.3557 | [tribalta@luxcg.com](mailto:tribalta@luxcg.com)

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**What is the CSBG Tribal Training & TA Program?**  
Under contract with the HHS/ACF Office of Community Services, the CSBG Training & Technical Assistance Program for Tribes and Tribal organizations connects CSBG Tribal grantees and provides information and assistance through webinars, conferences, and direct phone support to maximize the impact of CSBG funding.

[LEARN MORE](#)

**CSBG Application Tools**  
View a variety of available tools, fact sheets, and templates to support your Tribes & Tribal Organization with a successful application and annual report.

**FY19 How to Apply Webinar Series**  
– **NEW DATE** – Upcoming Webinar:  
*How to Apply for FY19 Community Services Block Grant*  
July 25, 2018 1:30 pm – 4:30 pm (Eastern) | **RSVP Today!**

**Tribal Network Newsletter**  
Read the latest edition of our free monthly newsletter covering the latest CSBG Tribal resources, events, funding opportunities, & more.

# CSBG Tribal Network Newsletter

## Subscribe Today!

### Subscribe to the CSBG Tribal Network Newsletter

We encourage you to sign up for our CSBG Tribal Network Newsletter. The monthly newsletter contains helpful information for all CSBG Tribal grantees.

First Name

Last Name

Tribe/Tribal Organization

Email address:

Your email address

Subscribe





# See you next month!

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- **Needs Assessment & Planning Webinar:**  
February 20, 3 - 4:30pm

Please mark your calendar  
& stay tuned for the registration link!



# Q & A

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# CSBG Tribal Contacts

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## OCS - Tribal Team

- Isaac Davis  
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- Jane Golden  
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## CSBG T/TA Team at Lux

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